

ICAN INDEPENDENCE CENTRE AND NETWORK Accessibility Plan 2020-2022

| Barrier | Site | Solution |
|---|----------------------------|--|
| Architectural Barriers | | |
| Many Businesses in city not accessible | City | Continue to offer advice to community when asked |
| Church in Lively unaccessible for wheelchairs | Lively | Continue to offer advice to community when asked |
| ITC Bathroom | ITC | Men's washroom needs major renovations |
| Bathrooms | Hospitals Restaurants | Continue to offer advice to community when asked |
| Attitudinal Barriers | | |
| Training on Disabilities of clients | All | Provide training to frontline |
| Client training on effective communication | Supportive Housing clients | Provide training through Lance Cryderman |

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| Attitudinal Barriers (con't) | | |
| Client training on rights and self-advocacy | All | Refer clients to ILRC; Have ILRC do an information session |
| Disability Awareness Training for community | All | Continue to offer advice to community when asked; recommend SCIO training |
| Communication Barriers | | |
| Telephone System not fully accessible | ICAN | Update telephone system to include voice activation |
| Website not fully accessible | ICAN | Update website, purchase widget |
| Community Integration Barriers | | |
| ITC Programs closed during pandemic | ITC | Develop virtual programs for Stroke Clients |
| Gyms in community do not support clients with physical disabilities | City | Compose a list of accessible venues |

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| Employment Accessibility Barriers | | |
| Meeting rooms and event rooms in community not accessible | City | Compose a list of accessible venues |
| Environmental Accessibility Barriers | | |
| Snow conditions make it hard to access client homes during snow storms | Community Programs | Remind clients to keep homes clear of snow |
| Financial Accessibility Barriers | | |
| More gym space | ITC | New building |
| Showers | ITC | New building |
| Health Care Accessibility Barriers | | |
| Testing for COVID | ICAN | Advocate for mobile testing of clients |

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| Health Care Accessibility Barriers (con't) | | |
| Vaccines for clients | ICAN | Advocate for mobile testing of clients |
| Access Health Promotion and info on health conditions online | All | Educate clients |
| Transportation Accessibility Barriers | | |
| Gova/Handi Transit Pick up/drop off times unrealistic | City | Sent letter to GoVa |

Revised: March 17, 2021